

# Recommendations for Policy Makers – D3.3 [2023-01-25]

**Simon Krukowski** & Ulrich Hoppe RIAS e.V., Duisburg, Germany

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### FOCUS:

Use <u>monitoring</u> to identify and actively support <u>volunteer engagement</u>

**Recommendation #1** 

Be aware of <u>side effects</u> when using <u>SDGs as</u> <u>a target criterion</u> for CS activities

**Recommendation #2** 

# **POLICY RECOMMENDATION #1**

Use <u>monitoring</u> to identify and actively support <u>volunteer engagement</u>

### **Recommendation #1**

- Use <mark>monitoring tools</mark> to be able to provide <mark>moderation support</mark>
  - Positive feedback & rewards
  - Granting additional rights to engaged volunteers
- Recruit community managers
  - Prepare them in advance
  - Assign them to projects
  - Provide them with positive feedback and rewards (payment/other benefits)

# BACKGROUND

### Use <u>monitoring</u> to identify and actively support <u>volunteer</u> <u>engagement</u>

- Study by Krukowski et al. (2022) on whether volunteer engagement in online citizen science platforms "pays off"
- Rationale: Contributory CS projects in online platforms might be instrumentalising volunteers for annotation & categorisation tasks
- RQ: Do volunteers actively participate in the scientific process
  & what benefits do they get?

# ZOØNIVERSE



# APPROACH

#### Use <u>monitoring</u> to identify and actively support <u>volunteer</u> <u>engagement</u>

- Approach: Creation of time-dependent graphs of forum interactions for sample of Zooniverse projects
- Analysis of interactions/participation over time
  - User roles (e.g., volunteer, moderator)
  - Participation metrics (avg. degree, mutuality)
  - Prevalence of user roles & changes
  - Individual trajectories and "careers" of users



## RESULTS

#### Use <u>monitoring</u> to identify and actively support <u>volunteer</u> <u>engagement</u>

Volunteers and promoted volunteers (volunteer-moderators) responsible for most of discourse, but only top 5%

 Increased participation by promoted volunteermoderators over time -> role changes







## RESULTS

#### Use <u>monitoring</u> to identify and actively support <u>volunteer</u> <u>engagement</u>



## **POLICY RECOMMENDATION #2**

 Be aware that certain research areas might be left behind when focussing too strongly on SDGs

e.g.:

- astronomy/astrophysics
- arts & humanities
- ornithology

### Be aware of <u>side effects</u> when using <u>SDGs as</u> <u>a target criterion</u> for CS activities

### **Recommendation #2**

# BACKGROUND

### Be aware <u>of side effects</u> when using <u>SDGs as a</u> <u>target criterion</u> for CS activities

- Study by Hoppe et al. (2022)
- Rationale: Analysis of project descriptions of CS projects
  - Crawling of 200+ Zooniverse projects
  - Analysis of project descriptions
  - Calculation of similarity (ESA) between project description and research areas (RAs), sustainable development goals (SDGs)
- RQs: To what extent do RAs in project descriptions resonate with SDGs?



# **APPROACH & RESULTS**

### Be aware <u>of side effects</u> when using <u>SDGs as a</u> <u>target criterion</u> for CS activities

- Approach: Compare the resonance of RAs in project descriptions to SDGs
- Analysis of similarities with SDGs
  - Calculation of average similarity with specific and all SDGs using Jaccard-Similarity
- No surprise regarding the RAs that show high resonance with SDGs
- Only 3.9% of projects with astronomy & astrophysics resonate with SDGs
- Ornithology and Arts & Humanities score lower than "Astro"
- Orientation towards SDGs as criterion for relevance?



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# **APPROACH & RESULTS**

### Be aware <u>of side effects</u> when using <u>SDGs as a</u> <u>target criterion</u> for CS activities

 Be aware that certain research areas might be left behind when focussing too strongly on SDGs

e.g.:

astronomy/astrophysics

Gs

- arts & humanities
- ornithology
- No surprise regarding the that show high resonance with SDGs
- Only 3.9% of projects with astronomy & astrophysics resonate with SDGs
- Ornithology and Arts & Humanities score lower than "Astro"

Sim(X,Y) =

(Number of projects associated with X and Y) (Number of projects associated with X or Y)



	A	В	C	D	E	F	G	H		J	к	L	М	N	0
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4	Medical Laboratory Technology		0 0,0454545	0,025974		0	0 0,03125		6 - 3 <b>1</b>	0,0178571	0	0	0,1622622	12	0,010957792
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6	Arts & Humanities Other Topics		0 0.028169	0.0921053		0	0 0.1075269	0.0657895	0.0212766	6 0.0338983	0.027027	0.0266667	0	16	0.036587202

### Be aware of side effects when using SDGs as a target criterion for CS activities

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## DISCUSSION

- Questions?
- Remarks?